



RETURN POLICY

PRODUCT RETURNS

- RSA Network Inc. will not accept any returns for refund without a return authorization. You must contact RSA Network Inc. to obtain the authorization.
- Upon issue of a refund a 10% restocking fee will be applied, there will also be absolutely no refund for the cost of shipping the product(s) to any customers or clients.
- The refund will be issued once the products are back in RSA Network Inc.'s possession and are determined by RSA Network Inc. as in sellable condition.
- Any damaged or unsellable products will not receive a refund, and will be returned to the customer or client at customer or clients expense.

CLASS REFUND POLICY

Upon payment for the UDOT or CDOT Pilot/Escort Certification training, you agree to pay RSA Network Inc.; whether you attend the class or not. You may transfer to a different date or location if prior authorization is granted. Failure to notify RSA Network Inc. before the day of the class will result in a \$70.00 transfer fee. No refund will be authorized; you may transfer to a different date/location or send a different person in your place. Any transfers must be notified to RSA Network Inc.

RENEWAL REFUND POLICY

Upon payment for the renewal of your UDOT or CDOT Pilot/Escort Certification, you agree to pay RSA Network Inc.; whether you complete the renewal or not. No refunds will be authorized once you receive your renewal package in the mail.

If you need any clarification you must contact RSA Network Inc. immediately via telephone at 801.838.8999 or sales@rsanetwork.com

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